

**goFLUENT Group SA**

Route de Pré-Bois 20, 1215

Geneva, Switzerland

11 March 2025

To Whom It May Concern:

I am writing this letter of recommendation for Yuven Gounden, who was a dedicated Corporate English Trainer with us at goFLUENT from October 2023 to March 2025. Yuven was in my team and has demonstrated proficiency in time management, effective communication, and cultural fluency and sensitivity.

**Time Management:** Yuven managed his time efficiently, a critical skill in our fast-paced environment. He was punctual and organized in his delivery of lessons.

**Communication Skills:** Being an outstanding communicator was part of his work as a language trainer. Yuven is adept at conveying ideas clearly and effectively. He listened actively and responded thoughtfully, ensuring that learners are well-informed and engaged. He also has excellent written communication skills, as one of our requirements is to provide a succinct but effective lesson report to our learners.

**Cultural Fluency and Sensitivity:** Our learners are from different backgrounds, cultures, and nationalities. Yuven always showed remarkable cultural fluency and sensitivity.

In conclusion, Yuven is a highly skilled professional whose abilities make him an exceptional candidate for any role he pursues. I have no doubt that he will continue to excel and bring significant value to any organization.

Please feel free to contact me at [sgarcia@gofluent.com](mailto:sgarcia@gofluent.com) if you have any further questions or need additional information.

Best regards,

A handwritten signature in black ink, appearing to read "sgarcia", enclosed within a light gray rectangular border.

Stephanie Garcia

**Trainer Manager - Global**